

Register of outstanding action points: July 2015

Action Point	Description	Status	Owner
(14) 36	The Consumer Panel is to update the Board within the next 18 to 24 months on steps that the judiciary is making to reflect the needs of litigants in person	Due by April 2016	LB
(15) 10	A discussion is to be held at the mid-year point of the financial year about the selection of Business Plan priorities	To be scheduled	CW/JM
(15) 20	Clarification to be sought from the OLC on possible variances between statements contained within their section 120 report on the transparency of the costs of legal services and information previously provided to the LSB	Completed: A letter was sent to the OLC on 1 June 2015 confirming the LSB's willingness to work with LeO on how its systems could be used to support the wider dissemination of learning from complaints	RM
(15) 24	A detailed statement is to be produced by the executive on the circumstances in which the LSB would consider taking any further action in respect of OLC performance in managing the LeO scheme	Completed: Paper (15) 36 on this agenda addresses this point	JM
(15) 25	A sub-group of the Board is to decide during June 2015 whether to consent to any submission for amendments to the OLC scheme rules, and if so, to decide on any subsequent application to become an ADR entity	Neither application had been received at time of drafting	JM

25.06.15