

Register of outstanding action points: November 2015

Action Point	Description	Status	Owner
(14) 36	The Consumer Panel is to update the Board within the next 18 to 24 months on steps that the judiciary is making to reflect the needs of litigants in person	Due by April 2016	LB
(15) 44	OLC to present proposals for a new performance framework to the November Board meeting	Completed: Proposals for a new suite of key performance indicators have been provided and are on the agenda for this meeting	JM/RM
(15) 51	The Board's concerns about growing costs are to be communicated to the SDT, with the expectation that these will be critically examined with a view to finding savings for future years	Completed: The Board's comments were reflected in the letter sent by the Chief Executive to the SDT on 3 November	DR

18.11.15