

<b>To:</b>	Legal Services Board	
<b>Date of Meeting:</b>	21 January 2016	<b>Item:</b> Paper (16) 01

<b>Title:</b>	Draft Legal Ombudsman Annual Report 2014/15	
<b>Presented by:</b>	Steve Green, OLC Chair Kathryn King, previously Interim Chief Ombudsman	
<b>Status:</b>	Official	

**Summary:**

The Legal Services Act 2007 requires the Office for Legal Complaints (OLC) to provide the Legal Services Board with a copy of its Annual Report (including an annual report by the Chief Ombudsman) and a copy of its Annual Accounts before they are laid in Parliament. Ordinarily, the Board would have received this report at its May 2015 meeting but Board Members will be aware that there has been a delay in finalising the OLC Annual Report and Accounts for 2014/15.

The latest draft of the OLC's Annual Report and Accounts for 2014/15 is attached at **Annex A**.

This version is still subject to final amendment and has not yet been submitted to the Comptroller and Auditor General for his review. Steve Green, OLC Chair, and Kathryn King, previously Interim Chief Ombudsman are attending the meeting and will be able to alert Board Members to any amendments that have been made since this version was circulated.

The report is scheduled to be laid before Parliament on 29 January 2016.

**Recommendation:**

The Board is invited to note the draft OLC Annual Report 2014/15.

**Risks and mitigations**

**Financial:** OLC has its own Accounting Officer and is required to comply with Managing Public Money requirements.

**Legal:** N/A

**Reputational:** N/A

**Resource:** N/A

Consultation	Yes	No	Who / why?
<b>Board Members:</b>		✓	
<b>Consumer Panel:</b>		✓	
<b>Others:</b>			

<b>Freedom of Information Act 2000 (Fol)</b>		
<b>Para ref</b>	<b>Fol exemption and summary</b>	<b>Expires</b>
Annex A	Section 22 – information intended for future publication	N/A