

Register of outstanding action points: January 2016

Action Point	Description	Status	Owner
(14) 36	The Consumer Panel is to update the Board within the next 18 to 24 months on steps that the judiciary is making to reflect the needs of litigants in person	Due by April 2016	LB
(15) 56	The budget and draft Business Plan for 2016/17 to be submitted for Board consideration before the Christmas break	Completed: Teleconference was held on 17 December 2015	RM/JM/ CW
(15) 58	A paper on next steps in relation to our project on unregulated providers is to be presented at the April 2016 Board meeting	Due for the April 2016 Board meeting	CW/CN
(15) 59	<ul style="list-style-type: none"> The revised introductory/context text for the transparency reports is to be checked with the Board before the reports are sent to the regulators The Chairman is to write to each regulatory board chairs asking how executive teams held to account alongside each report 	<ul style="list-style-type: none"> Completed Completed. Letters to regulator chairs are being sent at the same time as the reports relating to their organisations are sent to them for accuracy checking 	CW/SB