

## **Legal Services Board**

### 1<sup>st</sup> Board meeting 2016: Board papers

**Date:** 21 January 2016  
**Time:** 13:00 – 17:00 hrs

**Venue:** Office of Rail and Road  
2<sup>nd</sup> floor, One Kemble Street  
London WC2B 4AN

**For more information contact:**  
Adewale Kadiri  
T: 020 7271 0070  
E: [adewale.kadiri@legalservicesboard.org.uk](mailto:adewale.kadiri@legalservicesboard.org.uk)

# Legal Services Board

## Agenda for the meeting on 21 January 2016, 13:00 to 17:00

Joining the meeting: Steve Green, Chair, Office for Legal Complaints and Kathryn King, interim Chief Ombudsman, for item 4

Item	Action	Speaker	Timing
<b>Informal session</b>			
Market evaluation project			13:00
<b>A. Apologies, declarations of interest and items considered out of committee</b>			
1. Welcome and apologies		MP	13:30
2. Declaration of interests relevant to the business of the Board	To note	MP	13:30
3. Items considered out of committee since 26 November 2015:			
• Finance report for November 2015	To note	MP	13:30
<b>B. Governance items 1</b>			
4. Presentation of OLC Annual Report and Accounts 2014/15 <b>Paper (16) 01</b> <i>Steve Green and Kathryn King in attendance</i>	To receive	SG	13:30
<b>C. Policy items</b>			
5. The emerging market in authorisation: more choice for providers, more competition between regulators? <b>Paper (16) 02</b>	To note and comment	KW	13:45
6. SRA Rule change application – regulatory reform programme <b>Paper (16) 03</b>	To discuss and agree	PG	14:10
7. Review of the Practising Fee Rules <b>Paper (16) 04</b>	To note	PG	14:20
8. Statement of policy on in-house lawyers <b>Paper (16) 05</b>	To discuss and agree	KW	14:30
9. Section 112 (complaint handling) thematic review – initial findings <b>Paper (16) 06</b>	To note	NBare	14:40

#### **D. Minutes and Report of Action Points**

10. Minutes 26 November 2015 (attached)	To agree	MP	14:50
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11. Report of action points (attached)	To note	MP	14:50
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#### **E. Operational Items / Progress Updates**

\*\*\*Interval\*\*\*  
14:50 – 15:00

12. Chief Executive's Progress Report: January 2016 <b>Paper (16) 07</b>	To note and comment	NB	15:00
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#### **F. Governance items 2**

13. Q3 Performance report (October to December 2015) <b>Paper (16) 08</b>	To note and comment	JM	15:15
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14. Finance Report for December 2015 <b>Paper (16) 09</b>	To note and comment	EJ	15:20
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#### **G. Any other business**

15. Any other business	To note and comment	MP	15:25
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#### **H. Board strategy session**

Session with Professor Stephen Mayson  
15:25 – 17:00

16. Date of next meeting: The Board will next meet on 23 March 2016, 13:00-15:00 hrs. The venue is Office of Rail and Road, 2 <sup>nd</sup> floor, One Kemble Street, London WC2B 4AN.
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17. Close of meeting			17:00
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