

To:	Legal Services Board	
Date of Meeting:	26 October 2016	Item: Paper (16) 62

Title:	OLC Annual Report and Accounts 2015/16	
Presented by:	Steve Green, OLC Chair Kathryn Stone, Chief Ombudsman	
Status:	Official	

Summary:

The Legal Services Act 2007 requires the Office for Legal Complaints (OLC) to provide the Legal Services Board with a copy of its Annual Report (including an annual report by the Chief Ombudsman) and a copy of its Annual Accounts before they are laid in Parliament.

The OLC reviewed its Annual Report and Accounts for 2015/16 at its meeting on 18 October. Please note that pages 50 and 51 of the report have yet to be confirmed by the NAO.

The draft attached at **Annex A** will now be submitted to the Comptroller and Auditor General for his review and is expected to be laid before Parliament in November.

Steve Green, OLC Chair, and Kathryn Stone, Chief Ombudsman are attending the meeting and will be able to answer any questions Board Members may have on any aspect of the report.

Recommendation:

The Board is invited to note the draft OLC Annual Report 2015/16.

Risks and mitigations

Financial: OLC has its own Accounting Officer and is required to comply with Managing Public Money requirements.

Legal: N/A

Reputational: N/A

Resource: N/A

Consultation	Yes	No	Who / why?
Board Members:		✓	
Consumer Panel:		✓	

Others:	
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Freedom of Information Act 2000 (Fol)		
Para ref	Fol exemption and summary	Expires
Annex A	Section 22 – scheduled for future publication	N/A