

## Register of outstanding action points: April 2016

Action Point	Description	Status	Owner
(14) 36	The Consumer Panel is to update the Board within the next 18 to 24 months on steps that the judiciary is making to reflect the needs of litigants in person	Due for the May 2016 Board meeting	LB
(16) 02	A further paper on the emerging market in authorisation is to be presented to the Board in six months' time	Due for the July 2016 Board meeting	KW
(16) 06	The proposed outcome of the consultation on the LSB's section 112 requirements is to be presented, at the May meeting	Due for the May 2016 Board meeting	KW
(16) 15	Team to consider what additional measures can be taken to drive adoption of these findings	<b>Completed.</b> Measures taken are set out in the CEO update	NB/CN
(16) 16	The proposed response to the Consumer Panel report is to be amended to indicate that the LSB supports the recommendation relating to the Legal Ombudsman	<b>Completed.</b> Response to Consumer Panel sent on 22 April.	NBaré/ SB
(16) 17	The Chairman is to write a letter to the frontline regulators, to accompany the report on regulator progress on diversity, stressing the expectation that action would be taken in response to the report	<b>Completed.</b> Letters sent on 18 April.	GM/KW

20.04.16