

Legal Services Board

Board meeting 2017: Board papers

Date: 25 May 2017
Time: 1 pm to 3.35 pm

Venue: Meeting Room 1
2nd Floor
ORR
One Kemble Street,
London WC2B 4AN

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LEGAL SERVICES BOARD

Agenda

Date: **25 May 2017** Time: **1 pm**

Venue: Meeting Room 1, 2nd Floor, ORR, One Kemble Street, London WC2B 4AN

Member Attendance:	Helen Phillips (Interim Chair), Terry Babbs, Jemima Coleman, David Eveleigh, Marina Gibbs, Jeremy Mayhew, Michael Smyth, Neil Buckley
In Attendance:	Caroline Wallace (Strategy Director), Nicola Tysoe (Legal Adviser), Edwin Josephs (Director of Finance and Services), Toni Whitby (Corporate Governance Manager)
Apologies:	Catharine Seddon Julie Myers (Corporate Director), Nick Glockling (Legal Director)
Attendance for Agenda Items:	Dawn Reid, Emma Kelly-Dempster and Faye Alessandrello (Item 4), Kate Webb and Chris Nichols (Item 6), Jenny Prior (Item 11)
External Attendance:	Simon Davies, Chief People Legal & Strategy Officer of Lloyds Banking Group Marlene Winfield and Lola Bello, Legal Services Consumer Panel
Observers:	

Item	Action	Speaker	Timing
1. Welcome and apologies <i>Apologies received from Catharine Seddon, Julie Myers and Nick Glockling (Nicola Tysoe, Legal Adviser attending). Jeremy Mayhew will be attending c.2.30 pm.</i>	Note	HP	13.00 (5 mins)
2. Declarations of Interest relevant to the business of the Board			
3. LSCP Annual Report Paper (17) 36	Note	Marlene Winfield/ Lola Bello	13.05 (15 mins)
4. Regulatory Performance Assessment Framework Paper (17) 37	Consider	Dawn Reid, Emma Kelly-Dempster, Faye Alessandrello	13.20 (40 mins)
5. Simon Davies, Chief People Legal & Strategy Officer of Lloyds Banking Group Presentation (20 mins) followed by Q&A (10 mins)	External Presentation	Simon Davies	14.00 (30 mins)
Policy Items			
6. Regulatory Approach Paper (17) 38	Approve	Kate Webb/Chris Nichols	14.30 (10 mins)
Break 10 mins			14.40 (10 mins)
Operational Items			
7. Minutes of the previous meeting 28 April 2017	Note	HP	14.50 (5 mins)
8. Action tracker	Review		
9. Chief Executive's progress report Paper (17) 39	Note and comment	NB	14.55 (10 mins)
10. Corporate risk register six monthly review Paper (17) 40	Endorse	JP/JM	15.05 (15 mins)
11. Finance Report for April 2017 Paper (17) 41	Review	EJ	15.20 (10 mins)
12. ARAC report of 9 May 2017 meeting Paper (17) 42	Note	Chair of ARAC	15.30 (5 mins)
13. AOB	Note and comment	HP	15.35
CLOSE			

Date and Time of Next Meeting: Wednesday 19 July 2017

Venue: Office of Rail and Road, 2nd Floor, One Kemble Street, London WC2B 4AN