

<b>To:</b>	Legal Services Board		
<b>Date of Meeting:</b>	17 July 2018	<b>Item:</b>	Paper (18) 36
<b>Title:</b>	OLC Annual Report and Accounts 2017/18		
<b>Author / Introduced by:</b>	Neil Buckley, Chief Executive		
<b>Status:</b>	Official		

**Summary:**

The Legal Services Act 2007 requires the Office for Legal Complaints (OLC) to provide the Legal Services Board with a copy of its Annual Report (including an annual report by the Chief Ombudsman) and a copy of its Annual Accounts before they are laid in Parliament.

The OLC Annual Report was received by the LSB via email on 13 July 2018, and will be laid before Parliament and published on 19 July 2018.

A hard copy of the report can be made available to Board Members on request, and a copy will also be available at the meeting.

**Recommendation(s):**

The Board is invited to note the OLC Annual Report 2017/18.

**Risks and mitigations**

**Financial:** OLC has its own Accounting Officer and is required to comply with *Managing Public Money* requirements.

**Legal:**

**Reputational:**

**Resource:**

Consultation	Yes	No	Who / why?
<b>Board Members:</b>		✓	
<b>Consumer Panel:</b>		✓	
<b>Others:</b>			

**Freedom of Information Act 2000 (Fol)**

Para ref	Fol exemption and summary	Expires
Annex A	S22 – intended for future publication	