

To:	Legal Services Board	
Date of Meeting:	26 March 2018	Item: Paper (19) 15

Title:	LSCP Work Programme 2019/20	
Workstream(s):	All	
Presented by/ author:	Marlene Winfield, Member of the Consumer Panel Lola Bello, Consumer Panel Manager	
Cover paper:	Holly Perry, Head of Corporate Services	
Status:	Official	

Summary:

The Legal Services Act 2007 requires the Board to “*establish and maintain a panel of persons (to be known as the Consumer Panel) to represent the interests of consumers*”. In March each year, in accordance with a Memorandum of Understanding agreed in 2010 between the Board and the Consumer Panel, the Panel seeks the Board’s endorsement of an annual work programme.

Marlene Winfield, Panel member, will attend the Board meeting in Sarah Chambers’ absence to present the Work Programme for 2019/20 (attached at **Annex A**) and Lola Bello, Consumer Panel Manager will also be in attendance.

The Board are reminded that the Consumer Panel is not a distinct legal entity and any spending decisions are made by virtue of budget delegation from the LSB’s Accounting Officer (CEO) and so must be in line with *Managing Public Money* norms, LSB financial controls and governance procedures.

Risks and mitigations

Financial: The Consumer Panel has a small delegated budget which is managed in line with LSB financial controls.

FoIA: Annex A - Intended for future publication exemption (S22)

Legal: N/A

Reputational: Individual reputational risks accruing to the LSB as a consequence of Consumer Panel positions are managed as and when they arise on the basis of ‘no surprises’.

Resource: A budget for the Panel has been included in the LSB’s most recent budget plans.

Consultation	Yes	No	Who / why?
Board Members:		✓	
Consumer Panel:	✓		The Work Programme has the full endorsement of the Consumer Panel following its meeting on 6 March 2019

Others:	
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Recommendation

The Board is invited to discuss and endorse the Panel's Work Programme 2019/20.
