

<b>To:</b>	Board		
<b>Date of Meeting:</b>	25 January 2012	<b>Item:</b>	Paper (12) 12 <b>TABLED</b>

<b>Title:</b>	OLC appointments
<b>Workstream(s):</b>	None
<b>Author / Introduced by:</b>	David Edmonds, Chairman Steve Green, Barbara Saunders Holly Perry, Corporate Governance Manager holly.perry@legalservicesboard.org.uk / 020 7271 0070
<b>Status:</b>	Restricted

<b>Recommendation:</b>
<p>The Board is invited to agree the recommendations set out in this paper in relation to appointments to the Board of the Office for Legal Complaints (<b>OLC</b>) (Lay), effective from 1 February 2012, subject to no issues arising in respect of their references. Interviews took place on 24 January 2012. The Board is invited to delegate authority to the LSB Chairman and Steve Green to make the final offers.</p>

<b>Risks and mitigations</b>
<b>Financial:</b> N/A.
<b>Legal:</b> N/A.
<b>Reputational:</b> N/A.
<b>Resource:</b> N/A.

Consultation	Yes	No	Who / why?
<b>Board Members:</b>	✓		The Board has been consulted about proposals in relation to (re-)appointments at a number of meetings.
<b>Consumer Panel:</b>		✓	
<b>Others:</b>	Elizabeth France (OLC Chair).		

<b>Freedom of Information Act 2000 (Fol)</b>		
Para ref	Fol exemption and summary	Expires
3	s40 – personal information.	N/A

## LEGAL SERVICES BOARD

<b>To:</b>	Board		
<b>Date of Meeting:</b>	25 January 2012	<b>Item:</b>	Paper (12) 12 <b>TABLED</b>

### OLC appointments

#### Background / context

1. This paper invites the Board to agree two appointments to the Office for Legal Complaints (**OLC**), following interviews held on 24 January 2012.
2. Board Members will recall that the Board was updated about proposals in relation to OLC appointments at its meeting on 14 September 2011 (Paper (11) 66 refers).
3. Initially, the requirement was for one OLC Board member to be appointed in this recruitment round, [REDACTED]

[REDACTED] On this basis, the LSB Chairman agreed the recruitment of two members, effective from 1 February 2012, (Lay with IT experience and finance professional/Audit member/chair).

#### Proposed appointments

4. The recruitment panel held on 24 January was chaired by Steve Green, and comprised Barbara Saunders, the OLC Chair and an independent member.
5. The panel recommends the following appointments to the LSB Board:
  - a) **Karen Silcock** – Karen is a Chartered Accountant and is currently an independent consultant. Her portfolio career also includes non executive director work with the Wildlife Trust (in a regional capacity) and The High Street Fund. Karen was a partner at Deloitte LLP from 1993 to 2010, and her public policy roles have included Chair of the Federation of European Accountants, ICAEW money laundering chair (Karen was also an elected member of the ICAEW council from 2007 to 2009) and government appointed accountancy representative on the SOCA committee.
  - b) **Maureen Vevers** – Maureen has been an independent IT consultant since 2002, where her roles have included work with the Institution of Electrical Engineers, Institute of Cancer Research, Natural England and several charities. Prior to this, Maureen was Group IT director for Powergen Plc.
6. The Panel's clear consensus was that Karen, as a chartered accountant and experienced finance professional was ideally placed to take up the role that Brian Woods-Scawen's departure would leave vacant, and that Maureen, with her extensive IT experience, was well positioned fill the lay vacancy with a focus on IS/IT.
7. Both appointments are subject to reference. [REDACTED]

- [REDACTED]
- [REDACTED].
8. The proposed appointments will be staggered and aligned to the year-end appointments schedule for the OLC. This will allow for a gradual and managed re-fresh in membership. Current membership of the OLC Board is attached at **Annex A**. Equal opportunities monitoring data is attached at **Annex B**.
  9. Board members are reminded of the requirements of the Legal Services Act 2007 in relation to membership<sup>1</sup> and quorums<sup>2</sup>. OLC Members are appointed by LSB, after consulting the OLC Chair<sup>3</sup>, with no Ministerial approval required. We will of course write to the Minister to advise him who has been appointed.

### **Recommendation**

The Board is invited to:

- a) agree the recommendations to appoint Karen Silcock and Maureen Vevers to the Office for Legal Complaints (OLC) (Lay), effective from 1 February 2012, subject to no issues arising in respect of their references;
- b) delegate authority to David Edmonds and Steve Green to make the final offers.

**24/1/12**

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<sup>1</sup> The OLC is required to have at least six Members (Schd 15, para 1(1)(b)).

<sup>2</sup> The majority of Members of an OLC Committee must be Lay persons (Schd 15, para 19(4)). In addition, the quorum must not be less than three (Schd 15, para 20(2)).

<sup>3</sup> Schd 15, para 1(1)(b).



**Paper (12) 12 Annex A**

**Current OLC board membership and lengths of terms**

Member	Term end date
Elizabeth France (Chair)	31 March 2014
Margaret Doyle (Lay)	31 March 2014
Mary Seneviratne	31 March 2014
Rosemary Carter	31 March 2015
Tony Foster (Lay)	31 March 2015
David Thomas	31 March 2015