

<b>To:</b>	Legal Services Board	
<b>Date of Meeting:</b>	23 May 2013	<b>Item:</b> Paper (13) 29

<b>Title:</b>	Draft Legal Ombudsman Annual Report 2012/13	
<b>Presented by:</b>	Adam Sampson, Chief Ombudsman	
<b>Status:</b>	Restricted	

<b>Summary:</b>
<p>The latest draft Legal Ombudsman Annual Report 2012/13 is attached at <b>Annex A</b>.</p> <p>The NAO is still due to complete its audit of the report and so this version is subject to change between now and the final version being committed to print. Adam Sampson is attending from LeO and so will be able to flag up any amendments that have been made since this version was circulated and the CEO will be able to reflect any relevant comments from the OLC Audit and Risk Committee on the morning of 20 May. The document is expected to be approved by the Office for Legal Complaints at its Board meeting later that day.</p> <p>Laying is scheduled for 13 June.</p>

<b>Risks and mitigations</b>	
<b>Financial:</b>	OLC has its own Accounting Officer and is required to comply with Managing Public Money requirements.
<b>FoIA:</b>	Annex A – Section 22: information intended for future publication
<b>Legal:</b>	N/A
<b>Reputational:</b>	N/A
<b>Resource:</b>	N/A

Consultation	Yes	No	Who / why?
<b>Board Members:</b>		✓	
<b>Consumer Panel:</b>		✓	
<b>Others:</b>			

<b>Recommendation(s):</b>
The Board is invited to note the draft Legal Ombudsman Annual Report 2012/13.