

Legal Services Board

3rd Board meeting 2012: Board papers

Date: 25 April 2012
Time: 09:30 – 13:00 hrs

Venue: Legal Services Board
Victoria House
Southampton Row
London WC1B 4AD

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Legal Services Board
Agenda for the meeting on 25 April 2012, 9:30 to 13:00

Item	Action	Speaker	Timing
1. Welcome and apologies			09:30 hrs
2. Declaration of interests relevant to the business of the Board	To note		09:30 hrs
A. Policy Items			
3. Internal Governance Rules - process for 2012 Paper (12) 27	To agree	CP/KM	09:30 hrs
4. Diversity and social mobility report on Approved Regulators' plans Paper (12) 28	To agree	CP/EL	10:00 hrs
5. First tier complaints handling – progress report Paper (12) 29	To agree	FG/CB	10:30 hrs
6. Solicitors Regulation Authority non-ABS financial penalties Paper (12) 30	To agree	FG/PG/JM	10:50 hrs
7. Legal Services Consumer Panel report on comparison websites - response Paper (12) 31	To agree	CP	11:15hrs
B. OLC issues			
8. OLC issues (verbal update)	To agree	CK	11:40hrs
C. Minutes and Report of Action Points			
9. Minutes 28 March 2012 (attached)	To agree		12:00hrs
10. Report of action points (attached)	To note		12:00hrs

D. Operational Items / Progress Updates

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| 11. | Chief Executive's Progress Report:
April 2012 Paper (12) 32 | To note and
comment | CK | 12:00hrs |
| 12. | LSB Q4 performance report – January to
March 2012 Paper (12) 33 | To comment
and agree | JM/NB | 12:30hrs |
| 13. | Finance Report for March 2012
Paper (12) 34 | To note and
comment | EJ | 12:40hrs |

E. Any other business

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| 14. | Any other business | To note and
comment | | 12:50hrs |
| 15. | Date of next meeting: The Board will next meet on 30 May 2012, 09:30-13:30 hrs.
The venue is LSB's office at Victoria House, Southampton Row, London WC1B 4AD. | | | |
| 16. | Close of meeting | | | 13:00 hrs |