

To:	Board
Date of Meeting:	24 March 2010
Item:	Paper (10) 22

Title:	Access to justice strategy
Workstream(s):	Access to justice
Presented by:	Crispin Passmore, Strategy Director crispin.passmore@legalservicesboard.org.uk / 020 7271 0086
Author:	Lesley Davies, Regulatory Project Manager lesley.davies@legalservicesboard.org.uk / 020 7271 0071
Status:	Protect

Summary:
<p>The attached Access to justice strategy builds on the presentation that the Board received in January. It will act as a communication tool for discussions with stakeholders, providing a framework for all our work to improve access to justice. The paper will be professionally formatted and will be uploaded to the internet. It supplements the explanation of next year's programme of work, as set out in the Business plan 2010/11.</p>

Risks and mitigations	
Financial:	Small cost for design and formatting.
FoIA:	Policy protected.
Legal:	N/A.
Reputational:	This work will have a high profile across all stakeholders.
Resource:	There is significant work involved in the delivery of this Strategy, which will be mitigated by dividing it between two Project Managers and ensuring that the theme is reflected directly in the work of all relevant projects.

Consultation	Yes	No	Who / why?
Board Members:			Reflects outcome of Board discussion in January.
Consumer Panel:			Steve Brooker (Consumer Panel Manager).
Others:	None		

Recommendation:
The Board is invited to approve the Access to justice strategy.

ACCESS TO JUSTICE STRATEGY

[REDACTED]