

<b>To:</b>	Legal Services Board	
<b>Date of Meeting:</b>	12 September 2012	<b>Item:</b> Paper (12) 64

<b>Title:</b>	Board evaluation action plan
<b>Workstream(s):</b>	N/A
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<b>Status:</b>	Unclassified

<b>Summary:</b>
This paper provides the Board with an update following discussion of the 2012 Board evaluation exercise on 11 July (meeting note attached at <b>Annex A</b> ) and the circulation of the draft evaluation action plan out of committee during the summer (attached at <b>Annex B</b> ).

<b>Recommendation(s):</b>
The Board is invited to agree the adoption of the Board evaluation action plan.

<b>Risks and mitigations</b>	
<b>Financial:</b>	N/A
<b>Legal:</b>	N/A
<b>Reputational:</b>	N/A
<b>Resource:</b>	N/A

Consultation	Yes	No	Who / why?
<b>Board Members:</b>	X		All Board Members consulted over the summer
<b>Consumer Panel:</b>		X	
<b>Others:</b>	N/A		

<b>Freedom of Information Act 2000 (Fol)</b>		
Para ref	Fol exemption and summary	Expires
N/A		
N/A		

## LEGAL SERVICES BOARD

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### Board evaluation action plan

#### Background / context

1. Board Members will recall completing in May a Board evaluation and review questionnaire about Board Members' collective and individual performance.
2. A discussion of anonymous summary responses and collated recommendations took place at an informal Board review session held after the Board meeting on 11 July. A note of the discussion is attached at **Annex A**.
3. Some 25 possible actions were initially identified, indicating the difficulty of trying to identify common patterns in relation to the responses. Following the discussion on 11 July, the initial actions were narrowed down to a more manageable action plan of eight actions.
4. The draft action plan was sent to Board Members on 27 July, for comments out of committee during August. No substantive comments were received.

#### Proposal

5. The Board is invited agree the adoption of the Board evaluation action plan attached at **Annex B**, subject to any final comments raised in discussion at the meeting.

#### Conclusion / 'next steps'

6. Responses to the questions about individual performance will inform discussions between Board Members and the Chairman as part of the annual appraisal process.
7. A progress update will be presented to the Board's November 2012 meeting, by which stage a number of the actions are expected to have been completed.