

## Register of outstanding action points: 2012

Action Point	Description	Status	Owner
(11)09	To propose a meeting in due course of Board-level representatives from LSB, The Law Society and SRA	We will aim to schedule a meeting of Board-level representatives will be scheduled in 2012/13, but precise timing may depend on outcome of current discussions with the SRA.	CK/HP
(12)02	Publish proposed conclusions on rationalising the scope of regulation as short decision document in April 2012	<b>Completed</b>	AR
(12)02	Carry out an initial assessment of general legal advice for individual consumers commencing in Autumn 2012, with a paper to the Board in advance outlining the strategy and timetable	On track	AR
(12)03	Encourage Ministers to maintain the will storage facility provided by the Probate Services, through a formal response to the consultation on the future of the service	The Probate Service consultation on reforming the non-contentious probate rules in which this issue will be raised has been postponed. The exact timing of publication is not yet known.	AR/CH
(12)03	Continue to work up proposals on will writing for consultation, to be brought to the March, July and November Board meetings for sign off	On track - scheduled for Board discussions in September and November 2012.	AR/CH
(12) 27	Executive to give consideration to the full range of points raised in discussion in formulating the approach for IGRs in 2013	On track – we will undertake a full review of the approach to IGRs for 2013 once the 2012 process is complete. Paper (12) 46 for this meeting floats possible ideas for exploration	DR/KM
(12) 27	In communications with the applicable approved regulators, give an indication of the change in approach anticipated for 2013	On track – we will provide applicable approved regulators with an indication of a change in approach for 2013 in our final assessment letters.	DR/KM
(12) 28	Agree to a further report on ARs' diversity plans to the Board early in 2013	Added to the Board's forward agenda plan for March 2013	HP
(12) 29	Present the first tier complaints handling review framework to the 11 July meeting with a view to	Paper (12) 49 on today's agenda	FG/CB

	implementing it in autumn 2012		
<b>(12) 31</b>	Write to regulators and professional bodies, encouraging regulators to think about the role of comparison sites in their own consumer education strategies, and how they might work with comparison sites to maintain adherence to the standards set out in the report	<b>Completed – letter sent on 24 May.</b>	CP
<b>(12) 31</b>	Reconsider the issue in 2013/14, when further information will be available about the changing nature of the legal services market	Added to the Board's forward agenda plan for 2013/14.	DR/KM
<b>(12) 35</b>	Further work to be undertaken to understand more fully the impact of the <i>Opinion Leader</i> analysis on the LSB's future work programme; Executive to reflect further on issues raised in discussion in relation to activity based regulation	Further work to feed into September Board strategy session	CK/CP
<b>(12) 36</b>	Further discussion of the Triennial Review at the Board's July meeting, with the focus to be on the quality of relationships generally; external facilitation to be considered	Scheduled for discussion at the 11 July Board meeting – Paper (12) 56 refers	CK/JM
<b>(12) 37</b>	A further update on the BSB's aptitude test rule change application to be presented to the Board's 11 July meeting	An update is included in the Chief Executive's progress report – Paper (12) 52 refers	CK/DR
<b>Mins</b>	LSB Chief Executive and Chief Ombudsman to follow up actions from joint LSB/OLC meeting held on 25 April and report back later in the year	An update on progress has been added to the Board agenda plan for inclusion in the Chief Executive's progress report in January 2013	CK
<b>(12) 42</b>	Chief Executive to sign off publication of the consultation paper on extending the SRA's compensation fund for ABS beyond the end of the year	Consultation published on 14 June with a closing date of 15 July	CB

HP 25.06.12