

Legal Services Board One Kemble Street London WC2B 4AN

T 020 7271 0050 **F** 020 7271 0051

www.legalservicesboard.org.uk

Freedom of Information request

Date request received: 29 May 2015 Date of response: 02 June 2015 LSB reference: 20150529-01

Request and response:

I write in response to your email of 29 May 2015 in which you requested information, under the Freedom of Information Act 2000, about the various aspects of the LSB's ICT provision.

The answers to your questions are set out in bold below:

- 1. What budget has been allocated for ICT technical training from 1st April 2015 to the 31st of March 2016?
 - The LSB does not have a budget set aside for ICT technical training. ICT provision is completely outsourced to an external company.
- 2. Can you please provide details of the ICT Managers/Mangers that will purchase ICT technical training?
- 3. Please can we have a list of RFQ (Request for Quotes) for any training that will be purchased within the coming 12 months?
- 4. Is there ICT technical training required to be purchased within a certain time-frame?
- 5. Can I have a list of any ICT software Upgrades planned for the new financial year?
- 6. Can I have a list of any hardware upgrades planned for the new financial year? In light of the answer to Q1 above, the LSB does not hold any information in respect of Q2 Q6.
- 7. Can you provide copies or details of any ICT projects?

 The LSB is not currently undertaking any ICT projects
- 8. How much ICT technical training, has been purchased from QA Limited since first of April 2015?
- 9. Do you currently have any skills licences purchased with QA Limited?
 - a) If so can you please provide a usage report?
- 10. Can you please provide details of the ICT Managers/Mangers that will purchased the licence?

No technical training or skills licenses have been purchased from QA Limited

I hope that this addresses your information request, but if you are dissatisfied with our response to your request for information, you have the right to ask for an internal review or to submit a complaint (see LSB's Freedom of information – Complaints procedure: http://www.legalservicesboard.org.uk/can we help/lsb policies procedures/freedom of information/index.htm).