

Legal Services Board One Kemble Street London WC2B 4AN

www.legalservicesboard.org.uk

19 October 2017

Fol request (Ref: 20170919-01)

Thank you for your request for information about subject access requests received by the LSB on 17 October 2017.

I confirm that LSB holds some of the information that you have requested, the answers are set out below in bold text.

- 1. How many subject access requests did you receive the identifying paperwork for and process in 2014? **two**
- 2. How many subject access requests did you receive the identifying paperwork for and process in 2015? **zero**
- 3. How many subject access requests did you receive the identifying paperwork for and process in 2016? **zero**
- 4. How many subject access requests you rejected in 2014? zero
- 5. How many subject access requests you rejected in 2015? N/A
- 6. How many subject access requests you rejected in 2016? N/A
- 7. What was the average cost for you to process a subject access request in 2014? **We do not hold this information.**
- 8. What was the average cost for you to process a subject access request in 2015? **N/A**
- 9. What was the average cost for you to process a subject access request in 2016? **N/A**
- 10. How much do you charge an individual to process a subject access request? **zero**

If you are dissatisfied with this response to your request for information, you have the right to ask for an internal review / to submit a complaint (see LSB's Freedom of information – Complaints procedure).

The reference for your request, which should be quoted in all correspondence, is: 20170919-01.