LSB
LEGAL SERVICES
BOARD

Legal Services Board
One Kemble Street
London
WC2B 4AN

www.legalservicesboard.org.uk

FoI request (Ref: 20180102/01)

Thank you for your request for information about media, press and stakeholder software used by the LSB.

I confirm that LSB holds the information that you have requested, and the answers are set out on **bold text** below:

- The software used by the Media/Communications team to manage press enquiries, send press releases and maintain a press contacts database. Please specify the value and length of any contracts associated with the tools you use.
  We do not use any software to manage press enquires, send press releases, etc.

- The software used by the Media/Communications team to monitor the media. Please specify the value and length of any contracts associated with the tools you use.
  We monitor the media internally and do not use any software to do this.

- The software used by the Media/Communications team to manage and store interactions with stakeholders (e.g. the media, regulators, government agencies, the community, the public). Please specify the value and length of any contracts associated with the tools you use.

  We do not use any software to manage or store interactions with any stakeholder.

- The software used by the Public Affairs or any other relevant team to monitor the political environment and Parliament and log interactions with politicians, civil servants, lobbying bodies, trade unions, etc. Please specify the value and length of any contracts associated with the tools you use.

  We do not use any software to monitor the political environment and Parliament and log interactions with politicians, civil servants, lobbying bodies, trade unions, etc.

If you are dissatisfied with this response to your request for information, you have the right to ask for an internal review / to submit a complaint (see [LSB's Freedom of information – Complaints procedure](#)).

The reference for your request, which should be quoted in all correspondence, is: 20180102/01.