



Solicitors  
Regulation  
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**From the Chief Executive**

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25 September 2017

Dear Neil

**Re: Consultation on the proposed revised regulatory performance assessment process**

Thank you for the opportunity to respond to your consultation on the proposed revised regulatory performance assessment process. We have welcomed the opportunity to discuss your proposals at the pre-consultation stage and also the meeting with your staff in July, to discuss the proposed data to be provided (on which we await feedback having submitted further information as requested).

You are aware from these discussions that we are keen to avoid a bureaucratic and onerous system which would involve us collecting data solely for the purpose of reporting it to you and that we believe that we already collect and publish sufficient data to enable you to measure our performance. We do have some concerns about your reliance on simple mean and median averages and ranges and think that your proposals would benefit from greater statistical insight and expertise.

We will of course always respond as helpfully as possible to any request for information from you, but believe that such requests should result from a specific concern and that the information that we currently publish should otherwise suffice.

Yours sincerely

Paul Philip  
**Chief Executive**  
**Solicitors Regulation Authority**